



Ridley Corporation Limited Quality Policy

Ridley is a leading producer of high quality, high performance animal nutrition solutions.

We recognise the role of our products in the food chain. We take great care and pride in all our products and our premises.

We are committed to meeting our customers' expectations. We aim to apply the highest quality standards; our operations are executed to consistent, recognised Food/Feed Safety and Quality standards, and in compliance with all relevant regulatory, commercial and legal requirements.

This is achieved by following our documented procedures, maintaining the standard of our premises and continually improving our skills through training.

Quality is a core aspect of Ridley's vision. Accordingly, Ridley has implemented appropriate quality systems across our business to ensure product safety and continual process improvement. These include HACCP, FeedSafe, GlobalGAP and ISO9001, along with industry requirements such as AS5008, APVMA and ARA accreditation

Ridley is totally committed to the following core principles:

- We individually take responsibility for competently completing each product related food safety and quality task required as part of our role responsibility
- We will always stay focused on product related food safety and quality at all points of the product supply chain while pursuing business profitability
- We have benchmarks for quality within our business and for our suppliers, and we measure performance against these
- We provide communication to, and training for, all relevant employees, contractors and suppliers to ensure that quality meets the standards expected of a feed and feed ingredients related food manufacturer
- We report on quality matters to the highest levels of management so that appropriate action can be taken where required
- We ensure that internal and external customers and suppliers have appropriate tasks and responsibilities to maintain a high focus on quality assurance.
- We commit to annual reviews and, where appropriate, updating of quality systems to ensure that our quality program remains proactive.

We demand and expect total commitment from all our employees, contractors and suppliers to the principles embodied in this Policy. We see this as the right way in building a sustainable and ethical business into the future.